

## **Board of Directors**

Raymond Rodmaker, President Patty Wullenweber, Vice President Ed Dalton, Secretary/Treasurer Jamie Laufer Bonnie Peetz Brenda Whicker Robert Russell Edward Taylor Ed Hutchinson

Southeastern Indiana
Rural Telephone Cooperative

# NEWSLETTER

1st Quarter, 2025

1.888.200.8077

14005 US Highway 50, Dillsboro, IN 47018

www.seicommunications.com

#### Office Hours

Monday - Friday 8:00 a.m. - 4:30 p.m.

## Office Closures

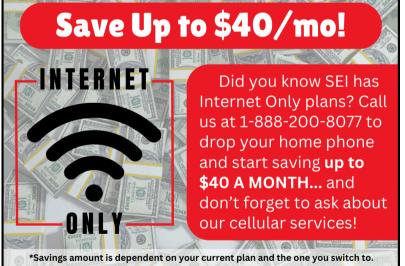
New Year's Day (Jan 1st)

Pay your bill by phone 24/7
Call 1-855-874-6068

Or online with our SmartHub app!







# Public Notice Southeastern Indiana Rural

Telephone Cooperative, Inc. (SIRTC) provides voice telephone service throughout its cooperative designated serving area, including minutes of use for local service provided at no additional charge; access to emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in SIRTC's service area has implemented 911 or enhanced 911 systems; and toll limitation for qualifying low-income consumers. Basic service monthly rates: \$17.45\* single party residential line; \$15.25-\$18.60\* multi and single party business lines; \$6.50-\$9.20 single and multiparty federal subscriber line charge. \*The rates do not include charges for long distance, operator services, directory assistance, 911 emergency services, or other taxes, fees, and surcharges. Discounts are available to lowincome customers who qualify for Lifeline, a government assistance program that is nontransferable and limited to one discount per household. For more information, contact SIRTC at 1-888-200-8077 or 14005 US 50, PO Box 7, Dillsboro, IN 47018.

## **SEI Word Find**

The winner will receive a \$25.00 credit on their next bill!

#### Question:

How much can someone save when they switch to an internet only plan?

# **Apply Now for SEI Scholarships!**

SEI Communications is offering scholarships to area high school seniors graduating in 2025. To be eligible, students must reside with a parent or legal guardian who is a SEI Communications customer. The application deadline is April 11th, 2025 at 4:30pm. Scholarship information and applications can be obtained on our website at www.seicommunications.com, in our office located at 14005 US 50, Dillsboro, IN 47018, or check with your high school guidance counselor.



## Here to Help: Information for the Upcoming Season



## **Tips for Staying Warm This Winter**









For more information on warming centers, call 2-1-1 or visit <a href="https://on.in.gov/k3ne4">https://on.in.gov/k3ne4</a>. To see more safety tips for winter weather, visit <a href="https://in211.communityos.org/extremeweather.">https://in211.communityos.org/extremeweather.</a>

\*2024 Estimated

Income Requirements

for a Household at or

Below 135% of the

Federal Poverty

Guidelines.

COMING SOON!

#### Lifeline Assistance

Lifeline is a federal program that helps eligible consumers afford broadband internet service. SEI Communications participates in the Lifeline Assistance Program to increase the availability of telecommunications services to all consumers in its serving areas.

You are eligible if someone in your household participates in one of the following programs:

- Household income at or below 135% of the federal poverty guidelines (see chart to the right)\*
- Federal Veterans Pension
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI) Not to be confused with Social Security Income

Persons in Family Unit	Annual Income
1	\$20,331
2	\$27,594
3	\$34,857
4	\$42,120

<sup>\*</sup>For each additional person, add \$7,263.

Lifeline is a government assistance program, the service is non-transferable, only eligible consumers may enroll in the program, and the program is limited to one discount per household. Lifeline customers must verify continued eligibility by the customer's anniversary date on a rolling 12-month basis. Go to <a href="https://www.lifelinesupport.org/">https://www.lifelinesupport.org/</a> to start the eligibility process today!

### **Employee Service** Recognition

<u>Janoar y</u>	•
Jeff Evans	.24 yrs
Del Smyser	.1 yr

#### **February**

Mike Alig4	yrs
Sidney Dickman1	yr

#### March

Randy Scudder	. 28 yr:
Karen Reis	. 27 yr:
Doug Acra	.9 yrs
Matt Gehl	11 yrs
Doug Bergman	. 5 yrs
Colton Viel	.5 yrs
Elli Lange	.4 yrs
Mike Riehle	.4 yrs

#### MING SOON! COMING SOON! COMING SOON! COMING SOON! COMING SOON! **Building the Future: A New Look for SEI**

To continue providing you the best possible services and care, we are excited to announce hat construction on our new building is set to start in January 2025. However, we do not lave a date for when this construction will affect our current buildings.

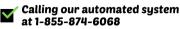
To help you prepare for the upcoming changes, we compiled a list of ways you will and vill not be able to pay your bill once the drive-thru at our main office is shut down:



Through our main office drive-thru

With a Customer Service Rep.

inside our office Through SmartHub (app or on our website)



Calling our main office at 812-667-5100

Going to any Friendship State **Bank location** 

\*Options are subject to change.

# Word Search Answer

Name:

Address:

Phone:

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