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Southeastern Indiana Rural Telephone Cooperative NEWSLETTER

1st Quarter, 2025

1.888.200.8077

14005 US Highway 50, Dillsboro, IN 47018

www.seicommunications.com

Office Hours

Monday - Friday
8:00 a.m. - 4:30 p.m.

Office Closures

New Year's Day (Jan 1st)

Pay your bill by phone

24/7

Call 1-855-874-6068

Or online with our
SmartHub app!

SmartHub Login
and
NEW USER Registration



Pay your Bill from your
Mobile Device



Happy New Year

We hope you had a joyful holiday season and would like to wish you a very happy new year! As we look back on 2024, we are proud of the goals we achieved and progress we made. SEI could not have done it without the help of you and the rest of the cooperative. We look forward to serving you in 2025!

Save Up to \$40/mo!

INTERNET ONLY

Did you know SEI has Internet Only plans? Call us at 1-888-200-8077 to drop your home phone and start saving up to **\$40 A MONTH...** and don't forget to ask about our cellular services!

*Savings amount is dependent on your current plan and the one you switch to.

Public Notice

Southeastern Indiana Rural Telephone Cooperative, Inc. (SIRTC) provides voice telephone service throughout its cooperative designated serving area, including minutes of use for local service provided at no additional charge; access to emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in SIRTC's service area has implemented 911 or enhanced 911 systems; and toll limitation for qualifying low-income consumers. Basic service monthly rates: \$17.45* single party residential line; \$15.25-\$18.60* multi and single party business lines; \$6.50-\$9.20 single and multi-party federal subscriber line charge. *The rates do not include charges for long distance, operator services, directory assistance, 911 emergency services, or other taxes, fees, and surcharges. Discounts are available to low-income customers who qualify for Lifeline, a government assistance program that is non-transferable and limited to one discount per household. For more information, contact SIRTC at 1-888-200-8077 or 14005 US 50, PO Box 7, Dillsboro, IN 47018.

SEI Word Find

The winner will receive a
\$25.00
credit on their next bill!

Question:

How much can someone save when they switch to an internet only plan?

Apply Now for SEI Scholarships!

SEI Communications is offering scholarships to area high school seniors graduating in 2025. To be eligible, students must reside with a parent or legal guardian who is a SEI Communications customer. The application deadline is April 11th, 2025 at 4:30pm. Scholarship information and applications can be obtained on our website at www.seicommunications.com, in our office located at 14005 US 50, Dillsboro, IN 47018, or check with your high school guidance counselor.



Here to Help: Information for the Upcoming Season



Nationwide Cellular

RING RING
Holiday Deals
are Calling!



Call us at 1-888-200-8077 to see how much you can save when you sign up for an unlimited cellular data plan or upgrade to a new device today.

Slide to answer

Tips for Staying Warm This Winter

Call 2-1-1 to find **WARMING CENTERS** in your area

Indiana 2-1-1

Plug space heaters directly into wall outlets. Never use an extension cord or power strip.

FEMA U.S. Fire Administration #WINTERREADY

Heat your home safely. Keep anything that can burn 3 feet away from a fireplace, wood stove or space heater.

3 feet

FEMA U.S. Fire Administration #WINTERREADY

Give the Gift of Warmth. Consider giving the following: Warm winter clothes, Blankets and throws, Portable heaters.

#WINTERREADY

For more information on warming centers, call 2-1-1 or visit <https://on.in.gov/k3ne4>. To see more safety tips for winter weather, visit <https://in211.communityos.org/extremeweather>.

Lifeline Assistance

Lifeline is a federal program that helps eligible consumers afford broadband internet service. SEI Communications participates in the Lifeline Assistance Program to increase the availability of telecommunications services to all consumers in its serving areas.

You are eligible if someone in your household participates in one of the following programs:

- Household income at or below 135% of the federal poverty guidelines (see chart to the right)*
- Federal Veterans Pension
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI) - *Not to be confused with Social Security Income*

Persons in Family Unit	Annual Income
1	\$20,331
2	\$27,594
3	\$34,857
4	\$42,120

*2024 Estimated Income Requirements for a Household at or Below 135% of the Federal Poverty Guidelines.

*For each additional person, add \$7,263.

Lifeline is a government assistance program, the service is non-transferable, only eligible consumers may enroll in the program, and the program is limited to one discount per household. Lifeline customers must verify continued eligibility by the customer's anniversary date on a rolling 12-month basis. Go to <https://www.lifelinesupport.org/> to start the eligibility process today!

Employee Service Recognition



January

Jeff Evans.....24 yrs
Del Smyser.....1 yr

February

Mike Alig.....4 yrs
Sidney Dickman.....1 yr

March

Randy Scudder.....28 yrs
Karen Reis.....27 yrs
Doug Acra.....9 yrs
Matt Gehl.....11 yrs
Doug Bergman.....5 yrs
Colton Viel.....5 yrs
Elli Lange.....4 yrs
Mike Riehle.....4 yrs

Building the Future: A New Look for SEI

To continue providing you the best possible services and care, we are excited to announce that construction on our new building is set to start in January 2025. However, we do not have a date for when this construction will affect our current buildings.

To help you prepare for the upcoming changes, we compiled a list of ways you will and will not be able to pay your bill once the drive-thru at our main office is shut down:



smart hub

Login to view and pay your bill, reconnect services, and more...

Download on the App Store

GET IT ON Google Play

Don't have an account? Scan here!

- ❌ Through our main office drive-thru
- ✅ With a Customer Service Rep. inside our office
- ✅ Through SmartHub (app or on our website)

- ✅ Calling our automated system at 1-855-874-6068
- ✅ Calling our main office at 812-667-5100
- ✅ Going to any Friendship State Bank location

*Options are subject to change.

Word Search Answer

Name: _____

Address: _____

Phone: _____

COMING SOON!

COMING SOON!

COMING SOON! COMING SOON! COMING SOON! COMING SOON! COMING SOON! COMING SOON! COMING SOON! COMING SOON!