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Southeastern Indiana Rural Telephone Cooperative NEWSLETTER

2nd Quarter, 2018

1.888.200.8077

14005 US Highway 50, Dillsboro, IN 47018

www.seicommunications.com

Office Hours

Monday - Friday
8:00 a.m. - 4:30 p.m.

Pay your bill by phone
24/7

Call 1-855-874-6068

Pay bills online or
with our app!

Just visit
www.seicommunications.com
and click on **SmarHub**

Office Closures

Good Friday
March 30th

Memorial Day
May 28th

IMPORTANT 4-H Livestock Auction Info on Back Page

Cybersecurity Basics

At home, at work, and at school, our growing dependence on technology demands greater security online. Cybersecurity refers to a set of techniques used to protect the integrity of networks, programs, and data from attack, damage, or unauthorized access. It is important to be aware of the risks and protect against them. There are of course folks like "hackers" who are intentionally trying to steal information or cause other harm in cyberspace, but there are also those who unintentionally cause harm to a network, system, or the Internet. Be on your guard against both risks, and be intentional about not becoming one who accidentally causes harm (i.e. unintentionally downloads malware through an unfamiliar program).

Below are some basic cybersecurity tips:

- Be aware of all the devices connected to your network.
- Use strong passwords and change them regularly.
- Keep your operating system, browser, and other software updated.
- Stay informed on common phishing methods.
- Take advantage of privacy settings on social media.
- Limit the amount of personal information you post online.
- Do not download unfamiliar files or programs.

NOTICE: Our late payment disconnect policy is changing in the future. All customers will have all services disconnected if payment is 30 days past due. Stay tuned for details regarding when this change will become effective.

4G LTE Greenlight Plan

Call 1-888-200-8077 for unlimited 4G LTE Data!

SEI Word Find

The winner will receive a
\$ 25.00
credit on their next bill!

Question:

One basic cybersecurity tip is to "stay informed on common methods."

SEI Scholarships Deadline is Approaching



SEI Communications is once again offering \$4,000 in scholarships to area high school seniors graduating in 2018. To be eligible, students must reside with a parent or legal guardian who is a customer of the Southeastern Indiana Rural Telephone Cooperative or SEI Data. SEI will award a total of eight \$500 scholarships - five from SIRTC and three from SEI Data. The application deadline is April 13, 2018. Scholarship information and applications can be obtained from the SEI Communications office located at 14005 US 50, Dillsboro, IN 47018, on our website at www.seicommunications.com, or check with your local high school guidance counselor.

Employee Service Recognition

April

Charlie Amberger	17 yrs
Jerry Laker	11 yrs
Aliasha Niebrugge	18 yrs
Derek Rump	15 yrs
Donny Walston	10 yrs

May

Scott Evans	19 yrs
Karen Lazo	22 yrs
Adam Peetz	8 yrs

June

Brian Benning	22 yrs
Matt Strassell	6 yrs

IMPORTANT 4-H FAIR INFORMATION

Will you have an animal at a 4-H livestock auction this year?



If you're a member of the Southeastern Indiana Rural Telephone Cooperative and your child or children plan to have an animal available for purchase at your county's 4-H Fair Livestock Auction, please LET US KNOW. We are proud to purchase livestock from some of the children of our members each year at area 4-H livestock auctions. **Please fill out this form and mail it to P.O. Box 7, Dillsboro, IN 47018 or visit www.seicommunications.com and submit the form online by May 25th, 2018.** Good luck 4-H participants!

SEI Member Name: _____ County (*circle one*): Jefferson / Jennings / Ripley / Switzerland / Ohio / Dearborn

Children's Names: _____ Age: _____ Animal(s): _____
 _____ Age: _____ Animal(s): _____
 _____ Age: _____ Animal(s): _____

Address (Street #, City, State, Zip): _____

Landline Telephone #: _____ Best Contact #: _____

SEI Acct #: _____ Email Address (*optional*): _____

Current Fiber-to-the-Home Members: Annual Disclosure

Backup Power Information

If your home phone service is provided with our state-of-the-art fiber optic network, it requires electric power to operate. To avoid a disruption of home voice service during a power outage – and to maintain the ability to connect to 911 emergency services -- we at SEI Communications offer you battery backup power options.

Where to Obtain Your Battery Backup

SEI Communications would like to ensure that our customers are provided reliable backup batteries that allow you to continue to use your home voice services during a power outage. That is why we initially provide members with a UPS battery backup unit. With the UPS battery backup, you will be provided helpful information about how to self-monitor and self-test the backup battery. Applicable warranty information will be included as well. Replacement batteries for your UPS battery backup can be purchased directly from SEI Communications for \$20*. If you have any questions or need to purchase a backup battery, please call us at 1-888-200-8077 or visit our business office Monday through Friday between 8:00 a.m. and 4:30 p.m. Purchasing your replacement batteries from SEI guarantees that the battery will be compatible with your equipment and installed safely and properly.

What Your Backup Battery Can – and Can't – Do for You

The replacement battery we currently offer weighs approximately 4.5 pounds and measures approximately 5.95" x 2.56" x 3.72". Our backup batteries are expected to provide approximately 8 hours of talk time. If you feel that is not enough time, you may extend that time by purchasing a battery backup capable of providing 24 hours of battery life. SEI can assist you in finding a 24-hour option.

Our backup battery does not provide power to any services other than voice. Home security systems, medical monitoring devices, routers and other equipment will not run on a home phone backup battery.

Instructions for Proper Care and Use of Your Battery

Please follow the detailed instructions included with your battery for proper use, storage, and care of your battery to ensure that it will function as needed during a power outage. If you do not store your battery correctly, it may shorten its useful life. Environmental factors such as temperature can shorten your battery's useful life.

These batteries will not last forever and should be replaced every 3 to 5 years, or when your device starts to make a loud beeping sound. That sound means that the battery is depleted, and must be replaced. See the instructions above for purchase and replacement options. You should also periodically, as described in the instructions included with your battery, test your battery to verify both the operation of the backup battery and its condition.

**Equipment replacement costs are subject to change without notice. Please call for available options and to verify current pricing.*



2018 SIRT Regional Directory

The 2018 edition of the Southeastern Indiana Regional Telephone Directory is available now in print, online, or through our app. Check your mailbox, doorstep, or local businesses for a copy, or visit www.seiphonebook.com, or search "SEI Phone Book" in your app store. Easily find exactly what you're looking for with our search feature built in to the free digital versions of the phone book.



Word Search Answer

Name: _____

Address: _____

Phone: _____